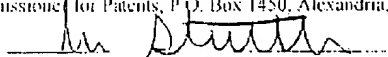


03/17/04
7 Response

Reference No.: 10007988-1

CERTIFICATE OF MAILING BY "FIRST CLASS MAIL"

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John Stutler

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application for:

Anna M. Zara et al.

Serial No.: 09/853,976

Filing Date: 05/10/2001

For: METHOD FOR COUPLING AN
ORDERING SYSTEM TO A
MANAGEMENT SYSTEM IN A
DATA CENTER
ENVIRONMENT

Examiner: Zeender, Florian M.

Group Art Unit: 3627

RESPONSE TO FINAL OFFICE ACTION

Mail Stop: AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated October 21, 2003, Applicants submit
the following remarks:

STATTLER JOHANSEN & ADELI LLP

ATTORNEYS AT LAW

540 UNIVERSITY AVENUE SUITE 350

PALO ALTO, CALIFORNIA 94301

TELEFACSIMILE: (650) 752-0995

| | |
|------------|--|
| Date: | January 26, 2004 |
| Regarding: | 09/853,976 |
| To: | Ryan Zeender |
| Fax: | 1-703-746-3510 |
| Telephone: | |
| From: | Greg Suh STATTLER, JOHANSEN & ADELI LLP |
| Fax: | (650) 752-0995 |
| Telephone: | (650) 752-0990 ext. 104 |

Number of pages transmitted (including this page): 7

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Serial/Patent No.: 09/853,976
Filing Date: 05/10/2001
Atty Docket: 10007988 - 1
Applicant(s): Anna M. Zara, et al.

Atty/Secty: JS
Date Mailed: 12/22/2003

TITLE: Method for Coupling an Ordering System to a Management System in
a Data Center Environment

*The following has been received by the U.S. Patent & Trademark Office on the date
stamped hereon:*

1. Transmittal Form
2. Certificate of Mailing
3. Response to Final Office Action



HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P. O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10007988

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Anna M. Zara

Confirmation No.: 8110

Application No.: 09/853,976

Examiner: Zeender, Florian

Filing Date: 05/10/2001

Group Art Unit: 3627

Title: Method for Coupling An Ordering System to a Management System in a Data Center Environment

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Sir:

Transmitted herewith is/are the following in the above-identified application:

- (X) Response/Amendment () Petition to extend time to respond
() New fee as calculated below () Supplemental Declaration
() No additional fee (Address envelope to "Mail Stop Non-Fee Amendment")
() Other: _____ (fee \$ _____)

| CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY | | | | | | |
|--|--|------------------------|--|-------------------------|-------------|---------------------------|
| (1) FOR | (2) CLAIMS REMAINING AFTER AMENDMENT | (3) NUMBER EXTRA | (4) HIGHEST NUMBER PREVIOUSLY PAID FOR | (5) PRESENT EXTRA | (6) RATE | (7) ADDITIONAL FEES |
| TOTAL CLAIMS | | MINUS | | = 0 | X \$18 | \$ 0 |
| INDEP. CLAIMS | | MINUS | | = 0 | X \$86 | \$ 0 |
| () FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM | | | | | + \$290 | \$ 0 |
| EXTENSION FEE | 1ST MONTH \$110.00 | 2ND MONTH \$420.00 | 3RD MONTH \$950.00 | 4TH MONTH \$1480.00 | | \$ 0 |
| OTHER FEES | | | | | | \$ |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | | \$ 0 |

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any overpayment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

Anna M. Zara

By John Stattler

John Stattler

Attorney/Agent for Applicant(s)

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Date of Deposit: 12/22/2003

Typed Name: John Stattler